DocResponse

CASE STUDY

An OB/GYN practice with 6 providers & 3 offices in Houston adopted DocResponse's digital check-in software to optimize their workflow. After one year, the following benefits were observed.

MONEY SAVED

The need to hire more staff was eliminated

DocResponse prevented the need to hire two front desk staff and two nurses, saving them a total of $250,000.

The number of payment collections increased

The practice noted that DocResponse's digital screeners improved the number of payments collected from the patients.

TIME SAVED

Valuable minutes were saved every visit

All providers agreed that digital check-in prevented repetitive conversations, ultimately saving them time with every patient.

INCREASED EFFICIENCY

A high patient adoption rate streamlined the clinic

The practice stated that the completion rate for all digital check-in information was 95%, resulting in a more efficient workflow.